

## **TERMS & CONDITIONS - Sampaguita Resort**

<b>Terms and Conditions</b>					
<u><b>RESERVATIONS</b></u>	All reservations shall be directed to: <a href="mailto:contact@sampaguitaresort.com">contact@sampaguitaresort.com</a> UPON RESERVATION please be so kind to specify if your request is <b>DIVER</b> and which diving package you wish to book.				
<u><b>PAYMENT</b></u>	Rates are quoted and paid in <b>EURO</b> The bank details will be stated on the invoice				
<u><b>DEPOSIT</b></u>	A deposit of 25% is required to confirm your reservation. We reserve the right to cancel a reservation without notice if the deposit is not received within seven days of the booking being made.				
<u><b>BALANCE</b></u>	The balance of the invoice has to be received by us at least <b>21 days</b> prior to the arrival of the guests. The invoice amount has to be paid in full, net of all transfer costs and bank charges.				
<u><b>CREDIT CARD</b></u>	At the moment payments by Credit Card are not possible at the Resort				
<u><b>CASH</b></u>	US Dollars (Please be advised that local banks accept only pristine condition banknotes. Banknotes which are folded, tattered or older notes cannot be accepted by the resort or any local banks in Philippines, EURO and Philippine Pesos are also accepted.				
<u><b>LAST MINUTES BOOKING</b></u>	For last minute booking, pre-payments by corporate or personal credit card are NOT accepted. If pre-payment or clear proof of pre-payment is not received within the terms and conditions the booking will be considered cancelled and the services will not be provided. Kindly send to the Resort the copy of the Bank to Bank receipt so that we can trace your payment, by e-mail: <a href="mailto:contact@sampaguitaresort.com">contact@sampaguitaresort.com</a>				
<u><b>CANCELLATION &amp; NO SHOW POLICY</b></u>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;"><u><b>SUPER SAVER &amp; REGULAR SEASON:</b></u></td> <td> <ul style="list-style-type: none"> <li>Cancellation received less than 1 week prior to arrival date will be subject to 1night cancellation fee</li> <li>In the event of a no show or early departure, the reservation will be subject to a cancellation fee equivalent to the full length of stay</li> <li>In cases of late arrival due to flight delays we will be happy to extend the stay provided there is space available, however we cannot be held accountable for such flight delays or cancellations</li> </ul> </td> </tr> <tr> <td style="text-align: center;"><u><b>AUGUST:</b></u></td> <td> <ul style="list-style-type: none"> <li>Cancellation received less than 3 weeks prior to arrival date will be subject to a fee equal to 25% of the full length of stay</li> <li>Cancellation received less than 2 weeks prior to arrival date will be subject to a fee equal to 50% of the full length of stay</li> <li>Cancellation received less than 1 week prior to arrival date will be subject to a fee equal to 75% of the full length of stay</li> <li>In the event of a no show or early departure, the reservation will be subject to a cancellation fee equivalent to the full length of stay</li> <li>In cases of late arrival due to flight delays we will be happy to extend the stay provided there is space available, however we cannot be held accountable for such flight delays or cancellations.</li> </ul> </td> </tr> </table>	<u><b>SUPER SAVER &amp; REGULAR SEASON:</b></u>	<ul style="list-style-type: none"> <li>Cancellation received less than 1 week prior to arrival date will be subject to 1night cancellation fee</li> <li>In the event of a no show or early departure, the reservation will be subject to a cancellation fee equivalent to the full length of stay</li> <li>In cases of late arrival due to flight delays we will be happy to extend the stay provided there is space available, however we cannot be held accountable for such flight delays or cancellations</li> </ul>	<u><b>AUGUST:</b></u>	<ul style="list-style-type: none"> <li>Cancellation received less than 3 weeks prior to arrival date will be subject to a fee equal to 25% of the full length of stay</li> <li>Cancellation received less than 2 weeks prior to arrival date will be subject to a fee equal to 50% of the full length of stay</li> <li>Cancellation received less than 1 week prior to arrival date will be subject to a fee equal to 75% of the full length of stay</li> <li>In the event of a no show or early departure, the reservation will be subject to a cancellation fee equivalent to the full length of stay</li> <li>In cases of late arrival due to flight delays we will be happy to extend the stay provided there is space available, however we cannot be held accountable for such flight delays or cancellations.</li> </ul>
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<p><b><u>NOTE:</u> It is strongly advisable to buy a travel insurance which covers the unfortunate partial or total cancellation, due to airlines delay and/or re-scheduled flight. The Resort will not be able to refund any unused booked services.</b></p> <p style="text-align: center;"><i>In case of cancellation and in order to avoid any misunderstanding, a written acknowledgement will be sent by the Resort.</i></p>					